



HOLA! IF YOU ARE NOT SATISFIED WITH YOUR **GLAMPING ADVENTURES BOUTIQUE MERCHANDISE**, WE HAVE COME UP WITH AN EASY, STRAIGHT-FORWARD, EXCHANGE POLICY.

RETURN POLICY

- MERCHANDISE MUST BE RETURNED WITHIN 10 DAYS UPON RECEIPT OF THE ITEM TO BE ELIGIBLE FOR AN EXCHANGE OR STORE CREDIT. UNFORTUNATELY, AT THIS TIME, WE CAN NOT OFFER REFUNDS.
- MERCHANDISE MUST BE RETURNED IN ITS ORIGINAL CONDITION; MERCHANDISE CANNOT BE WORN, STAINED, USED, AND/OR DAMAGED.
- CUSTOMERS WILL NEED TO BE RESPONSIBLE FOR ALL RETURN SHIPPING COSTS, AND A TRACKING NUMBER MUST BE SENT TO GLAMPINGADVENTURES@YAHOO.COM.
- WE MUST RECEIVE THE MERCHANDISE YOU ARE EXCHANGING FIRST, THEN WE WILL SEND YOU THE NEW ITEMS YOU ARE EXCHANGING OR YOUR STORE CREDIT CODE.
- PLEASE ALLOW UP TO 5-7 BUSINESS DAYS FOR EXCHANGES TO BE PROCESSED.

SHIPPING POLICY

- ORDERS CAN TAKE 5-7 BUSINESS DAYS TO FULFILL. DURING HIGH VOLUME TIMES, ORDERS MAY TAKE 7-10 FULL BUSINESS DAYS TO FULFILL.
- SHIPPING TIMES REFLECT AFTER THE ORDER HAS BEEN FULFILLED AND PICKED UP BY THE SHIPPING CARRIER. HOWEVER, HIT US UP AT GLAMPINGADVENTURES@YAHOO.COM AND WE CAN POSSIBLY ACCOMMODATE A SPEEDIER FULFILLMENT.

**STILL HAVE QUESTIONS?
FEEL FREE TO CONTACT US AT
GLAMPINGADVENTURES@YAHOO.COM**

HAPPY GLAMPING XO